EASI Link® Service

Appendix C - Status Code Definitions

Version 13.0.0

City National Bank
Treasury Management Services
350 South Grand St., 2nd Floor
Los Angeles, CA 90071
(800) 599-0020 (Toll Free)
FAX (213) 673-9459

Revision History

Version	Author	Date	Description of Revision
12.6.2	JAtianza	02/12/2019	Added Status Code 21 and 116 to the Status Code Definitions table, used by eBills enrollment
12.6.2	Gcontemprato	2/22/2019	Added Status Code 119 (Setup Error) to the Status Code Definitions table used by eBills enrollment
12.6.2	Gcontemprato	3/12/2019	Added Status Code 120 and Status Code 121
12.7.0	Jatianza	5/24/2019	Added Status Code 122
12.7.0	Gcontemprato	6/26/2019	Updated Status Code 50 to include BP (eBills) description under Comments column
12.10.0	Gcontemprato	11/16/2019	Added new EASI statuses for BP (eBills) and BP (PayeeMod)
12.10.0	Gcontemprato	1/16/2020	Updated Status Code 21 (BP PayeeMod)
13.0.0	GContemprato	05/12/2020	Added EASI Statuses for RithmPay service
13.0.0	GContemprato	07/02/2020	Added Status 76 for RithmPay service

Appendix C - Status Code Definitions

	<StatusCode>	Return description <StatusDesc>	Service	Send to TPAS	Send to System Console	(E)rror, (W)arning, (I)nformational <Severity>	Quick Reference Status <…StatusCode>	Final	Comments
Transaction	0	Processed successfully	All	Y	-	Info	Processed	F	
	5	Transaction received and is being processed	All	Y	-	Info	Scheduled	-	
	10	Processed; changes to your data have occurred	All	Y	-	Info	Processed	F	Effective date was moved to the next business day and/or CNS transaction amount has been modified and/or Bill Pay transaction check number has been modified.
	20	Processed with warning	SP	Y	-	Warn	Cleared	F	e.g., Paid item(s) Exist. Paid item list is provided
	21	Processed with warning (xxxx)[2]	BP (eBills) BP (PayeeMod)	Y	-	Warn	Processed	F	eBills enrollment – enrollment is pending further user action to complete enrollment processing PayeeMod – xxxx string will be replaced with information not updateable coming from the BP Vendor. <u>Sample status description:</u> Processed with Warning (Not Updateable: Address, Phone Number, Billing Account)
	25	Bill Payment Method is check and client has opted to print their own	BP	Y	-	Warn	Processed	F	
	30[1]	Transaction is ready for posting	All	Y	-	Info	Scheduled	-	Transaction is past releasers check. i.e. either didn't require releaser approval, or has been approved by releaser(s)
	31	Transaction is scheduled for posting; completion is not yet confirmed/denied	All	Y	-	Info	Scheduled	-	
	32	Transaction has passed external validation; completion is not yet confirmed/denied	WTI	Y	-	Info	Scheduled	-	
	33	Transaction is scheduled for posting; completion is not yet confirmed/denied	XBP	Y	-	Info	Scheduled	-	
	34	Transaction is being schedule at RithmPay	RP	Y	-	Info	Scheduled		
	40	Transaction is awaiting authorized release	All	Y	-	Info	Scheduled	I	
	41	Transaction is awaiting authorized release; not enough releasers assigned to the account	All	Y	Y	Warn	Scheduled	I	e.g. 2 releasers required, but only one releaser assigned to the account
	50	Processing Failed (xxxx)[2]	BP, OCP, BP (eBills)	Y	-	Error	Failed	F	Unable to process the payment / eBills enrollment
	60	Account would overdraw	AT,BP	Y	-	Error	Failed	F	

[1] A real-time transaction will return this status code if the product queue is on hold; whereas a subsequent inquiry for the same transaction will return a status 31.

Appendix C - Status Code Definitions

	<StatusCode>	Return description <StatusDesc>	Service	Send to TPAS	Send to System Console	(E)rror, (W)arning, (I)nformational <Severity>	Quick Reference Status <…StatusCode>	Final	Comments
	62	Insufficient Funds and pending override approval	RP	Y	-	Info	Scheduled	-	
	63	Insufficient Funds; System will automatically retry the next day	BP	Y	-	Info	Scheduled	-	
	65	Transaction denied by releaser	All	Y	-	Error	Failed	F	
	70	Restrictive status on account (xxxx)[2]	AT,BP	Y	-	Error	Failed	F	Account is flagged as dormant, inactive, etc. For book transfers either the "From" or the "To" accounts.
	72	Stop Previously cancelled (101)	SPC	Y	-	Error	Failed	F	
	73	Stop previously cancelled – not on database (115)	SPC	Y	-	Error	Failed	F	
	75	Reversed or Cancelled	CNS,BP	Y	-	Error	Failed	F	
	76	Refunded or Cancelled RithmPay Request	RP	Y	-	Error	Failed	F	Status when RithmPay transactions is partially or fully refunded or cancelled.
	80	Duplicate transaction UID				Error			
	85	Account balance is zero or not available for the current day	Bal Inq	Y	-	Warn	Processed	F	Balance row is not found in the CNS table
	86	Transaction cancelled	All	Y	-	Error	Failed	F	
	90	Service is temporarily unavailable; transaction will resume when service is restored	All	Y	Y	Warn	Scheduled	-	Link is down
	94	Service is temporarily unavailable (xxxx)[2]	BP, XBP	Y	Y	Warn	Scheduled	-	Interfacing system returns an unexpected error code
	95	Service is temporarily unavailable (xxxx)[2]	AT,WT,SP, BP,DWT,WTI, FXI	Y	Y	Warn	Scheduled	-	Interfacing system returns an unexpected error code
	96	Service temporary unavailable (xxxx)	IDS, IPC, ISS, IRS, ICS	Y	-	Error	Failed	F	
	98	Service is temporarily unavailable; please try again later	BP (eBills)	Y	Y	Error	Failed	F	Occurs in eBill Enrollment when BP is on hold, communication error occurs, or non-recoverable BizTalk error has occurred
	99	Service is temporarily unavailable; transaction has failed to process – please resubmit	AT,WT,SP, CNS,BP, DWT,WTI	Y	Y	Error	Failed	F	Non-recoverable error has occurred
Document	0	Document receipt ACK	All	Y	-	Info	N/A	-	

[2] (xxxx) – Return code from the interfacing system

	<StatusCode>	Return description <StatusDesc>	Service	Send to TPAS	Send to System Console	(E)rror, (W)arning, (I)nformational <Severity>	Quick Reference Status <…StatusCode>	Final	Comments
	900[3]	XML Format Error	All	Y	Y	Error	N/A	-	Invalid tags; incomplete document - Entire document will be rejected; unknown tags
	901	Empty batch or empty Service Request	All	Y	-	Error	N/A	-	In Phase I, Web interface will ignore an empty request and the client will time out; FTP documents will be ignored.

3 Available for FTP clients; web clients will get a SOAP error

	<StatusCode>	Return description <StatusDesc>	Service	Send to TPAS	Send to System Console	(E)rror, (W)arning, (I)nformational <Severity>	Quick Reference Status <...StatusCode>	Final	Comments
Setup error	100	Bad Site ID	All	(Y)[4]	Y	Error	Failed	F	EASI will investigate internally if fraud
	101	Invalid TPAS Client ID	All	(Y)[2]	Y	Error	Failed	F	
	102	Incorrect Account number(s) or Account(s) is not setup in EASI or account is closed	All	Y	-	Error	Failed	F	Including ACH ID
	103	Service not setup for account	All	Y	-	Error	Failed	F	
	104	Service Relationship is not setup between the “From” and “To” accounts	AT,CNS	Y	-	Error	Rejected	F	Money Talks is not set up
	105	Account number does not exist or is closed in Deposit	SP,AT	Y	-	Error	Rejected	F	
	106	ACH ID cannot be determined for the DDA	ACH	Y	-	Error	Cancelled	F	DDA either is not tied to an ACH ID, or there are more than one ACH ID tied to the DDA
	107	Certificate ID does not match SiteID	All	Y	Y	Error	Failed	F	
	108	Duplicate Transaction				Error	Failed		
	109	Invalid state in payee address	BP	Y	-	Error	Failed	F	
	111	Service no longer available	BalInq	Y	-	Error	Failed	F	Service needs to be removed from TPAS Setup
	112	Service is unavailable				Error	Failed		
	114	CNB Payee ID does not match Payee Name	BP, PPE			Error	Failed		
	115	Invalid country code (xxxx) for Payee Bank Country	IAT	Y		Error	Failed	F	
	116	Invalid association of CNB Payee ID, DDA Account, and Payee Account Number	BP (eBills)	Y	-	Error	Failed	F	Combination of CNB Payee ID, DDA Account Number, and Payee Account Number on the transaction must match the relationship in EASI
	117	Invalid currency code (xxxx) for destination country (yyyy)	IAT	Y		Error	Failed	F	
	118	Transaction rejected after OFAC Review	BP, OCP	Y	-	Error	Failed	F	Payee on Transaction did not pass Office of Foreign Asset Control Review.
	119	eBills is not allowed for this Payee	BP (eBills)	Y	-	Error	Failed	F	eBills is not eligible or allowed for this Payee
	120	A request to unenroll is not allowed. It’s not yet enrolled nor pending eBill enrollment	BP (eBills)	Y	-	Error	Failed	F	eBill Status is “Allowed”.
	121	The eBill enrollment request type “New” is not allowed for a payee pending enrollment or enrolled	BP (eBills)	Y	-	Error	Failed	F	eBill Status is “Enrollment Pending” or “Enrolled”.
	122	The DDA Account and Billing Account for this payee is either in process or enrolled for eBills	BP (eBills)	Y		Error	Failed	F	eBill Status (for DDA and Billing Account on the request) is “Enrollment Pending” or “Enrolled”.

()[4] This will return “**Not Authorized**” message to the Web Clients

CITY NATIONAL BANK AN RBC COMPANY | EASI Link® Enterprise Accounting Software Interfaces

	<StatusCode>	Return description <StatusDesc>	Service	Send to TPAS	Send to System Console	(E)rror, (W)arning, (I)nformational <Severity>	Quick Reference Status <…StatusCode>	Final	Comments
	123	Invalid CNB Vendor ID or Multiple eBiller Association	BP (eBills)	Y	-	Error	Failed	F	eBill Status returned for Invalid CNB Vendor ID validation or multiple eBiller association
	124	Invalid association of CNB Payee ID and DDA Account	BP (PayeeMod), RP	Y	-	Error	Failed	F	Combination of CNB Payee ID and DDA Account Number on the transaction must match the relationship in EASI
	125	Unable to update Payee Mod Info due to pending Bill Pay transaction	BP (PayeeMod)	Y	-	Error	Failed	F	Cannot process BP Payee Mod if there's a Bill Payment in-flight
	126	Vendor is not active	RP	Y	-	Error	Failed	F	
Content error	200	Format error from TPAS	All	Y	-	Error	Failed	F	Content error (e.g. field is wrong length; field contains incorrect value, etc.) Used in conjunction with code 202 below, repeating 202's in the Additional Status.
	202	Value error	All	Y	-	Error	Failed	F	Incorrect length; must be numeric; range limits exceeded; incorrect effective date, etc.
	203	Interfacing system returned 'Format Error' (xxxx)	SP,AT,WT, BP,DWT,WTI	Y	Y	Error	Failed	F	
	204	Wire transaction rejected by the Wire Room	WT,DWT,WTI	Y	-	Error	Failed	F	
	205	Transaction UID not recognized				Error	Failed		
	206	Invalid Transaction for ACH ID	ACH	Y	-	Error	Failed	F	A debit ACH transaction (DirDebACH) used with a Pre-Funding ACH ID, or a DDA which points to a such an ID
	207	Invalid parameter in account setup	BP	Y	Y	Error	Failed	F	Account address is setup incorrectly in EASI; address must be corrected by CM Ops and TPAS needs to resubmit the transaction
	208	Version (xxx) is invalid for transaction	WTI, Consumer Account	Y	-	Error	Failed	F	International Consumer Wire comes in from a TPAS with an invalid DF1073 version
	209	Unknown Consumer Indicator on Deposit Account	WTI, Consumer Account	Y	-	Error	Failed	F	Consumer Indicator of the account is unknown
	210	Transaction has failed – Past cutoff time or non-processing date	WTI/FXI Consumer Account, PPD, PPE,	Y	-	Error	Failed	F	Transaction was received between 1:55 and 11:59 or during a non-processing day [WTI] Transaction was received between 1:00 and 11:59 or during a non-processing day [PPD/PPE]
	211	Invalid ExceptionRqUID	PPD	Y	-	Error	Failed	F	Transaction was sent with an invalid ExceptionRqUID
	212	Data currently unavailable	FXI, PPE	Y	-	Info	N/A	F	Information Requested is currently not loaded or available.
	213	Invalid or Closed Billing Account Number	XBP	Y	-	Error	Failed	F	Transaction was sent with an invalid or closed Billing Account Number

	<StatusCode>	Return description <StatusDesc>	Service	Send to TPAS	Send to System Console	(E)rror, (W)arning, (I)nformational <Severity>	Quick Reference Status <...StatusCode>	Final	Comments
	214	Account with ACH ID must be prefund	IAT	Y		Error	Failed	F	
	215	Invalid account type. Consumer accounts are not allowed for the transaction	IAT	Y		Error	Failed	F	
CNS Warning	312	Warning message for a CNS transaction	CNS	Y	-	Warn	Scheduled	-	Information in the warning will contain one of these: DDA Overdrawn; MM Balance Short; DDA Closed; MM Balance Zero; High Dollar; Duplicate Request; Acct Closed; Fund Symbol or Position Unknown

Appendix C - Status Code Definitions

Internal Status (not sent to TPAS)

	<StatusCode>	<StatusDesc>	Service	TPAS External Status	Comments
Transaction	800	Transaction saved to database	All	5	
	810	Transaction has been validated	All	5	
	840	Transaction switched to pending manual status	All	90 or 95	
	850	Transaction is being committed for posting	All	31	
	851	Transaction is being scheduled for settlement	BP, RP	31	Code for settlement at *iPay* to the *EASITxn* database's *transStatus* table for the Bill Payment settlement process.
	852	Transaction will be reprocessed for settlement	BP, RP	31	Code for settlement at *iPay* to the *EASITxn* database's *transStatus* table for the Bill Payment settlement process.
	853	Transaction is being scheduled for settlement at bill pay provider	BP, RP	31	Code for settlement at *iPay* to the *EASITxn* database's *transStatus* table for the Bill Payment settlement process.
	855	Transaction to be cancelled	BP,RP	31	
	856	Wire transaction pending manual repair by the Wire Room	WT, DWT, WTI	31	This code appears when a wire transaction has been rejected by the Wire System automatically (i.e. Incorrect ABA). The Wire Room will try to repair the wire manually and process if possible.
	857	Transaction pending OFAC Review	BP, OCP	31	Code for when a transaction's payee matches on the OFAC list and is being reviewed by Compliance department.
	858	Transaction is being schedule with override approval	RP	31	
	859	Transaction is being schedule for settlement at RithmPay	RP	31	
	860	Transaction denied by releaser	All	65	
	870	Orchestration exited	All	40	When a link is down, or BizTalk encounters an unexpected error, the orchestration will exit and the transaction will move to status 870, and then to 840. The TPAS External Status is the status before the error occurred. This status code is needed to distinguish the following scenarios: A). The transaction is waiting for release and the user moved the transaction to Pending Manual -- the status history will be 40, 840. B). The transaction is waiting for release and BizTalk encountered an unexpected error -- the status history will be 40, 870, 840.

	<StatusCode>	<StatusDesc>	Service	TPAS External Status	Comments
	880	Transaction switched to pending auto status	All	31	Transactions will move to this status if CM shuts down a service through the admin UI
	890	Orchestration resumed	All	31	This code appears when a transaction has been resumed after going to pending auto status
	895	Orchestration completed for a manual transaction's completion	All	0	This will indicate that a manual transaction was sent to successful completion, and that Orchestration subsequently released it from its queue